**Internet access**

When different Wi-Fi networks compete for air ‘time’ unfortunately everyone is a loser, so our policy precludes the use of proprietary Internet access devices such as routers and hotspots from mobile devices. We want to ensure that everyone enjoys a reliable and stable connection.

Hosting a virtual conference, streaming 4k video content, demoing your new website or software or simply want to access your back-office applications? Choose one of our secure and reliable Internet connections for your stand through this link [www.excel.london/webshop](http://www.excel.london/webshop) Please note that our network supports 5ghz Wi-Fi services for 1,000s of devices to use concurrently or use hardwired connections for faster connections.  Review our FAQs here [www.excel.london/uploads/excel-it-faqs.pdf](http://www.excel.london/uploads/excel-it-faqs.pdf) or contact [exhibitororders@excel.london](mailto:exhibitororders@excel.london) for more information.

If you need power for any device or service, you will need to contact the appointed electrical contractor for the event.

Although there is a free public Wi-Fi service on the boulevard, this is only suitable for general browsing and email.

Please read carefully!   
To maintain effective Wi-Fi connections for any participant at the event, we ask that you do not bring your own wireless routers to the venue. These devices conflict with the venue infrastructure and compromise the performance of the venue connections. If you require a bespoke Wi-Fi connection, please contact the team at [exhibitororders@excel.london](mailto:exhibitororders@excel.london).

Please remember to confirm your order 28 days before the start of event tenancy to benefit from the advanced order rate.